

Thank You For Choosing Yahire!

We want you to have a great experience with us both now, and in the future. To ensure you get the best out of our services please familiarise yourself with our pointers below to ensure a smooth delivery and pick up of your items.

1 Goods will be delivered to street level to a step free access point, unless otherwise requested. Stairs and lifts may incur additional charges and we must be notified in advance.



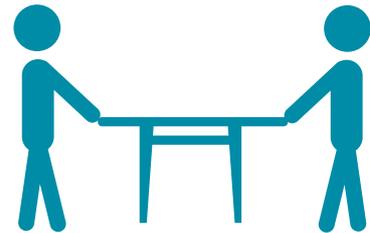
2 As standard, we deliver goods up to 10m from the closest legal parking space. If your venue has difficult access, please let us know before delivery.



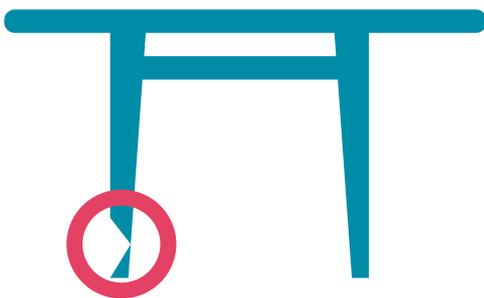
3 Please ensure there is adequate, legal parking during the entirety of your delivery and collection slots. In the event we receive a ticket where there is no parking available, we will have to pass on these charges to the customer.



4 We do not set-up and dismantle goods as part of our standard delivery service. We offer this convenient service for a small additional fee. Please speak to one of our sales advisors if you would like to use this service.



5 In the unlikely event of your order arriving with missing or damaged items, please inform us immediately or within 3 hours of delivery and we will endeavour to replace these for you. Damages must be mentioned before collection.



6 Please wear the correct safety equipment when handling goods. Be considerate when lifting heavy items. Risk assessments are available on request.



7 Please make sure items are stacked in the same way in which they were delivered, ready for our drivers to collect in an easy and accessible way. Chairs with seat-pads must have the seat-pads removed before stacking.



8 The success of your event is important to us; please do not hesitate to contact our team if you have any questions or concerns as we are here to help.

